



## Humane Society of Charles County Pet Boarding Information

The following boarding information is provided for informational purposes only. Please discuss and ask any questions when making your reservation or at time of drop off.

### Pre-Boarding Information:

#### Reservations Are Required:

**Reservations are required for boarding.** Space is limited, so it is very important that if you know you need to board your pet, that you call us as soon as you know your travel plans. Remember that space is limited!

#### Boarding Costs:

Boarding rates vary depending on animal type and size, and specialized needs. The rates for dogs differ by size. In general, the rates per day are as follows:

|                |                 |
|----------------|-----------------|
| Small Animals: | \$9.00 per day  |
| Cats:          | \$17.00 per day |
| Dogs:          | \$25 per day    |

#### Boarding Drop Off Times:

During normal business hours (please see below), the drop off times are 12:00pm-5:00pm

#### Shelter Business Hours:

The shelter business hours are:

|           |                |
|-----------|----------------|
| Sunday    | 12:00pm-6:00pm |
| Monday    | 12:00pm-6:00pm |
| Tuesday   | 12:00pm-6:00pm |
| Wednesday | Closed         |
| Thursday  | 12:00pm-6:00pm |
| Friday    | 12:00pm-6:00pm |
| Saturday  | 12:00pm-6:00pm |

#### Proof of Vaccinations for Boarding

**\*\*Please Note the Required Vaccines\*\*** - Dogs must be current on distemper(DHPP), Rabies and Bordetella at least 1 week prior to stay. Cats must be current on distemper and rabies. Ferrets must be current on rabies. Proof of vaccines must be presented before or by the time of drop off.

## During Your Pets' Boarding Stay:

### Meal Times during Boarding:

**Food-** Please bring your own food Pre-packaged and labeled with your pets first and last name. You will be asked to fill out a cage card to provide feeding instructions to insure we are feeding your pet's exact diet. Should you prefer, we will provide food for your pet for an additional \$3.00 per day. We feed Science Diet dry food and name brand canned food. Treats- We offer MILK BONES as treats or you may bring your own treats labeled with your pet's name and instructions on how much to give. ***Pig ears and rawhide treats are not permitted.***

### Medications:

**Medications-** We will administer any prescriptions your pet may need during their stay. Medications should be in the original container, indicating the pet's name, medication name, dosage and prescribing veterinarian. There is a \$5.00 charge per reservation stay for prescription medication. We do not charge to administer vitamins and other non-prescription supplements provided by owner. We won't use force or restraint to administer your pet's medication.

### Pet Bedding & Toys:

**Bedding and toys-** Blankets, elevated beds and toys, food/water bowls, litter pans(cats) are provided. If you prefer to bring your own blankets and toys they should be labeled with your pet's first and last name. We will do the best we can to return your pets items however we cannot guarantee the return of these items. HSCC is not responsible for any misplaced, damaged or destroyed items left with us.

### Veterinary Care & Grooming during Boarding:

**Veterinary Care-** If your pet should need emergency medical attention HSCC will do its best to contact you or your emergency contact in the event you cannot be reached prior to treatment. HSCC reserves the right to have our onsite Veterinarian examine and treat or transport the animal to a veterinarian of its choice and/or administer medicine and/or give other advisable attention within HSCC's reasonable and sole discretion and judgment at the owner's expense. **Flea Treatments** - We reserve the right to bathe your pet and/or treat it for fleas (at the owner's expense) should we feel it necessary.

**Grooming-** We now offer full grooming services provided by "Hot Doggy Dos" if you would like your pet groomed during their stay, before they go home or after please contact **Groomer- Christina Bowie at 571-290-8104 or [info@hotdoggydos.com](mailto:info@hotdoggydos.com)** for pricing and to schedule your appointment. A portion of your service fee goes to support the animals at HSCC!

## Things to Remember:

### Observed Holidays:

The Humane Society of Charles County (HSCC) is closed on the following holidays.

Christmas Eve  
Christmas Day  
Thanksgiving  
New Year's Eve  
New Year's Day  
Easter  
Memorial Day  
Independence Day

### Peak Boarding Times:

Holidays and the Spring/Summer season (April- August) spots fill quickly. Remember, you must make a reservation, so **please call or email to reserve your space as soon as you know of your travel plans.** We can be reached at 301-645-8181 or email [boarding@humansocietycc.org](mailto:boarding@humansocietycc.org)

#### During the peak boarding times –

- 50% deposit is required at the time of reservation during holidays and peak season.
- **NO** refunds for delayed drop off or early pick up

### Multiple Pet Boarding Information:

We offer \$2 off second dog boarding rate per day for families with more than one dog boarding together **in the same run.**

### Boarding Cancellation Policy:

**If you must cancel your boarding reservation,** please call or [email](mailto:boarding@humansocietycc.org) to cancel your reservation immediately upon knowing of your change of plans. We ask that you let us know at least 48 hours prior to your reservation. Remember that our boarding facility has limited space and is frequently at 100% occupancy.

PHONE: **301-645-8181**

EMAIL: [boarding@humansocietycc.org](mailto:boarding@humansocietycc.org)

### Boarding Pets with Special Needs:

We understand that some pets require special attention and we are happy to accommodate in most cases. You must make us aware of any special needs at the time of reservation so that we can discuss if and how we can accommodate. Please note that we do not offer 24 hour care.

## Post Boarding Information (Picking Up Your Pet)

### Boarding Pick Up Times:

During normal business hours (please see below), the drop off times are 12:00pm-5:00pm

### Boarding Payment (At time of pick up):

**Payment is due in full at the time of pick up.** We accept cash, check or Visa Cred Cards. **(We do not accept American Express or Discover).** There is a returned check fee of \$15 for all returned checks. ***You will be charged for the day of drop off and day of pick up regardless of the time.***

**\*\*\*\*\* PETS WILL ONLY BE RELEASED TO OWNERS \*\*\*\*\* -- unless prior arrangements have been discussed and noted at time of pet drop off.**